



# National Health Insurance in Taiwan And Its services offered by Eastern Division, NHIA

Eastern Division,
National Health Insurance Administration
Ministry of Health and Welfare





#### **Main Points**

- Logo
- Characteristics
- NHI Framework
- Enrollment
- Premium
- Doctor Visit Flow Chart
- NHI Card
- Benefits
- Reimbursement





#### Logo

HELP

HEALTH

HAPPINESS







#### **Characteristics**

- Social Insurance
- Operated by the Government
- Compulsory (by Law)
- Comprehensive
- Accessibility

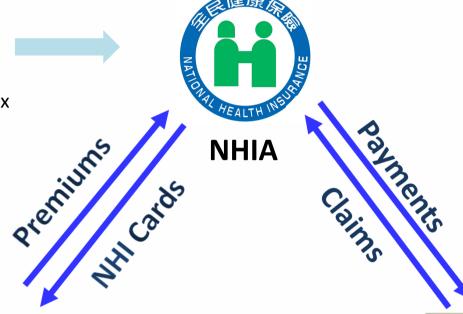




#### **NHI Framework**

#### Other revenues

- 1. Lottery revenues
- 2. Tobacco excise tax

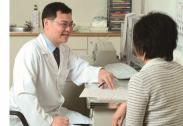




The Insured



**Health Care** 



**Healthcare Providers** 



Eastern Division, National Health Insurance Administration



#### **Enrollment**

Foreign nationals who are legal residents in Taiwan...

A. will be enrolled by their employers one the day of employment.

B. can enroll themselves in the National Health Insurance program upon living in Taiwan for 6

months.

6 months of consecutive residence in Taiwan without one trip abroad not exceeding 30 days



#### **Enrollment**

#### (for method B):

Example 1(a consecutive resident)

Assuming that your entry date is 2/10/2020, when will your enrollment date be?

Sol: 2/10/2020 + 6 months = 8/10/2020

> Example 2(not a consecutive resident)

From the previous question, if you have <u>one trip</u> between this period (20 days), when will your enrollment date be?

Sol: 2/10/2020 + 6 months + 20 days = 8/30/2020





#### **Enrollment**

#### Foreign students:

- Foreign students can apply to enroll in the program through their school.
- Those who receive permission from the National Immigration Agency under the Ministry of the Interior to extend their stay after graduation shall proceed to the district office of residence to extend their enrollment in the NHI program.



# Enrollment - Six categories

		Category	Insured	Employer	Government
	1	Private-sector employees	30%	60%	10%
		Government employees	30%	70%	
		Self- employed/Employers	100%		
	2	Occupational union members	60%		40%
	3	Farmers/Fishermen	30%		70%
	4	Conscripted military personnel			100%
		Prisoners			100%
	5	Low-income households			100%
	6	Veterans			100%
		Community groups	<b>60</b> %		40%



#### **Premium**

#### How much should you pay?

- As foreign students belong to category 6,
  - 1. Where can you pay the premium? At the school
  - 2. How much should you pay? NT749 (≈ US\$25)per Month
- Formula for category 6:
   Average premium\* Contribution ratio
  - = NT1,249\*60%
  - = NT749 (≈ US\$25) per Month.



#### **Doctor Visit Flow Chart**

Take the NHI card to the health care institution and register

See the doctor and get a prescription

Pick up the medication on the spot or go to the pharmacy



#### **NHI Smart Card**

- Simplification of Management process
- Daily update of Medical visit data
  - Infectious disease
    Tracing & monitoring
- Heavy-user detection & management



- 1. Last Six Medical Visits
- 2. Drug Prescriptions, Drug Allergies
- 3. Catastrophic Diseases
- 4. Organ Donation Consent
- 5. Palliative Care





### **Application Fee for NHI Card**

- **■** First-time application: free of charge.
- **■** Reapplication fee: NT200:

When you lose or damage the card, or when you need to change your photo on it or update your personal information, you need to bring your ID certificate (or A.R.C) and one 2-inch photo.



# Should I return the NHI card when leaving Taiwan?

No!



#### **Benefits**

Disease

Injury

Maternity care

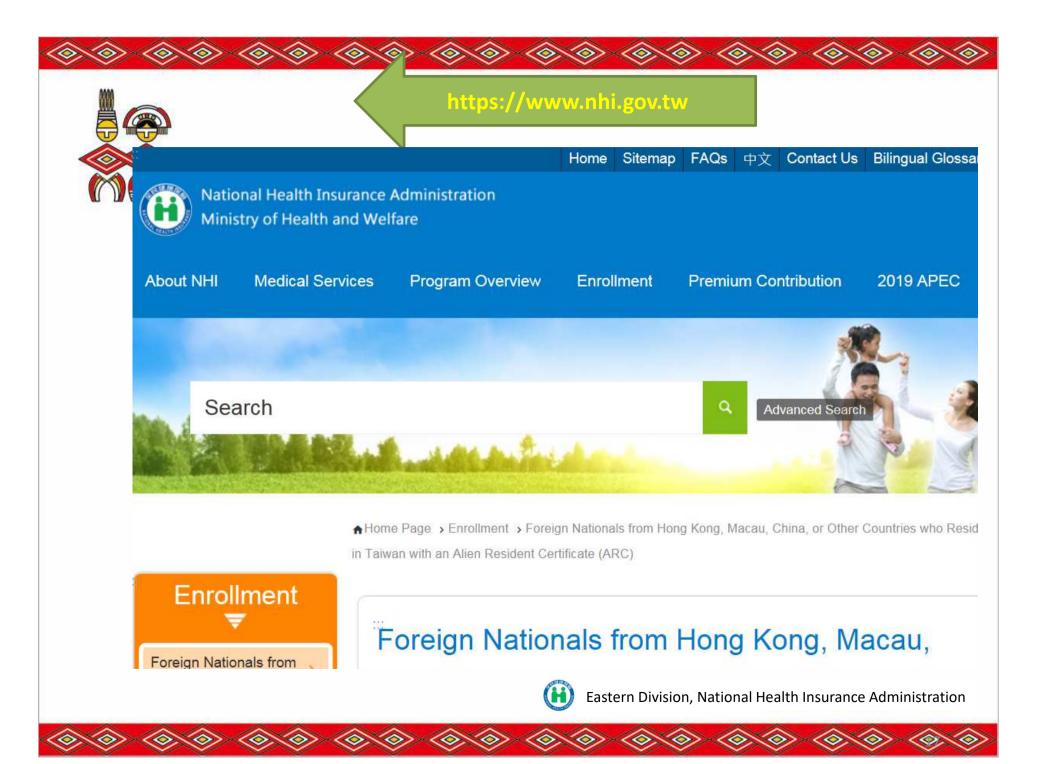
- Inpatient care
- Outpatient care
- Prescription drugs
- Dental services (orthodontics & prosthodontics excluded)
- Traditional Chinese medicine
- Day care for the mentally ill
- Home nursing care
- Expensive health services





## Reimbursement for Out-of-Pocket Medical Expenses

- If you get sick or have an accident in other countries, and you have paid for the medical care. What should you do to get your refund after you come back to Taiwan?
- →You need to bring your original medical receipts, a copy of your passport with exit and diagnosis statements.
- →You need to apply for the refund within 6 months.





#### **Contact us**

- International Affair Office at NDHU is the Window to the Eastern Division, NHIA.
- E-mail: opinion@nhi.gov.tw
- Comments Sheet on-line: http://www.nhi.gov.tw
- Call toll-free: 0800-030598
- Address: 36 Hsuen-yuen Rd, Hualien City.



# Thank you for the kind attention!













